



***Serving Our Community***  
***Oilfields Regional Arena Relaunch Strategy***

## **Operating Guideline effective February 9, 2022**

The guidance strategy is provided by the province – this includes measures for the safety and wellbeing of all facility users and staff. The goal is to reduce the risk of transmitting COVID-19. These plans may be scaled up or down as per the updated recommendations of the province.

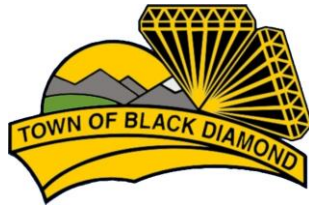
**COVID-19 has many risk factors, included but not limited to: illness, respiratory illness, short and long-term health complications, treatment risks, complications and possible death. You must understand and accept these risks before you and your children enter this facility.**

Your chance of contracting COVID-19 increases in sports arenas. The following guidelines on physical distancing & hygiene must be followed;

- Stay at home if you or your child are sick or showing any signs of COVID-19
- Wear a mask when entering and leaving the facility or moving in the facility
- Avoid physical contact with other individuals
- Wash your hands with soap and water for at least 20 seconds; if soap and water not available, use an alcohol-based hand sanitizer – thoroughly and often
- Avoid touching your face with unwashed hands
- If coughing or sneezing, do it into a tissue or the bend of your arm – NOT your hand – dispose of the tissue ASAP – wash your hands after
- The users' responsibility is to have completed a COVID-19 SCREENING ASSESSMENT each time you enter the facility. If you are unable to produce these forms or a digital copy if requested, you may be denied access to the facility

### **Liability**

- Upon entering this facility you are releasing the Town of Black Diamond and its employees from any liability due to COVID-19. The responsibility falls upon each person who enters the facility. All patrons who wish to enter the Oilfields Regional Arena during the declared public health emergency has the understanding of all the risks related to COVID-19. You are entering this facility at your own risk.
- Please pass on this information to members of your organization.



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#### **Guidelines**

- Players, Coaches and volunteers must be masked (unless valid doctor's exemption is provided) when in the facility (until on the ice surface they are not required while participating in sports).
- Spectators are allowed in the bleachers and masks must be worn at all times (unless valid doctor's exemption is provided) while in the Facility.
- Usage of change rooms is allowed, and participants are required to wear masks until they go onto the ice surface
  
- Water fountain will be accessible; Water bottles should have your name on it, and do not share it with anyone else.
- The coach, team rep or the organization will be responsible for ensuring that all players and participants have completed a COVID-19 screening assessment every time they enter the facility. They are responsible for collecting these screening assessments; they must be kept for three weeks and be available if requested. If the assessments have not been completed, you may not be allowed in the facility.
- **There is no lost and found at the arena**, every user is responsible for their own belongings.
- Each participant that enters the facility is responsible for cleaning their own equipment before their next visit to the facility; coaches will be responsible for the training items, which includes its proper disinfecting.
- The lobby, lobby washrooms, lobby viewing area, water fountain and concession will be available for you to use.
- Practices and games are allowed.
- It is the coaches' responsibility to control the group on the ice and masks may be removed while participating.
- People operating the score clock, record-keeping and penalty boxes must wear a mask. They must also have filled out a COVID-19 screening assessment and comply with all other measures as stipulated in MOH orders.
- Showers are available for all participants.
- Failure to follow these rules may result in loss of future rentals.

#### **SPECTATORS 13+**

You will not be permitted to enter the facility without

- a mask (or valid mask exemptions from a doctor)

If you remove your mask in the facility (with the exception of eating or drinking) you will be requested to leave. Failure to follow these measures may result in being banned from the facility.



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### **Change Room protocol**

- Hand sanitizing stations are available at the entrance and designated exits – these are motion sensor activated, so no need to touch. Every person who enters the arena should use the hand sanitizing station. It is **required** that you wear a mask when entering and leaving the change room (not recommended for participants while on the ice surface). You will only be permitted to enter the change room 30 min before your scheduled ice time. When your ice time has finished **you have 30 minutes to leave the change room.**

### **STAFF**

- When the participants are on the ice, staff will start the cleaning process for the entrance and lobby. Cleaning the empty change rooms and washrooms will occur after the lobby is completed. During the cleaning phase, all staff are required to wear the proper PPE. All staff are required to wear masks while patrons are in the facility or when working directly with another staff member.

### **FOOD & BEVERAGES**

- Food and beverages CAN be consumed in the bleachers and in the lobby; however, you **MUST** place your mask back in position when not **ACTIVELY** eating or drinking.
- You are to remain seated and not walk around while unmasked and consuming food or beverages.
- We want everyone to be safe. Please do not take advantage.
- If one of the arena team members must remind you on multiple occasions regarding wearing your mask, you may be asked to leave the premises.

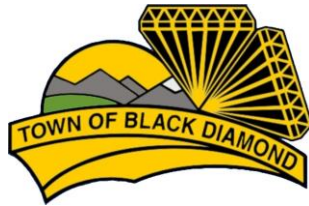
### **VERBAL ABUSE**

We have a strict NO ABUSE policy. Any form of abuse towards the staff on how the facility is being operated during will not be tolerated. Offenders may lose their privilege to use the facility.

### **EMERGENCY RESPONSE COVID-19**

If someone shows signs of COVID-19 while attending the facility

- Isolate the person in a separate area
- Contact the parent/guarding to come and pick up the person if under age.



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- Staff are to have on mask, gloves and a face shield when near the impacted individual and when the parent or guardian is contacted – give them the door number, so it is not thru the main portion of the building. (Recommending dressing room #5 and door N1).
- Cleaning of the facility in every area the participant was located in – hockey boards, gates, walls, floors, glass – both sides, doors etc.
- Report on what has happened, who was involved, all procedures that were followed, what was cleaned and if any staff may have been in contact.

#### **USER GROUPS**

- Failure to follow these guidelines in regards to COVID-19 may result in termination of the contract for facility usage for the remainder of the current season. Termination of your contract will be given after; One written warning. If the usage contract is terminated, a refund will only be given on unused prepaid rentals. If it is one team in an organization – only the offending one team may lose the facility privileges. This will be at the discretion of the facility manager. Verbal and Physical abuse of any staff member and/or member of the public may result in immediate suspension and possible termination of a team's contract.
- User groups are responsible for contacting the facility if they have a suspected or confirmed outbreak of Coronavirus in their group or team. All members that have been in contact with that team member should stay at home if they have any symptoms.